

# Proof Point Spam Detection Services

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## What is Proof Point?

The ProofPoint Spam Detection Module provides the most powerful approach for detecting and eliminating spam. It uses a multi-tiered attribute extraction process that inspects more than 200,000 attributes of incoming email messages—including sender IP addresses, message envelope headers and structure—as well as unstructured content in the body of messages. ProofPoint has combined the most effective, traditional spam filtering methods with breakthrough machine learning technology, to deliver a system with the industry's highest effectiveness and lowest rate of false positives.

## E-mail message from proofpoint-pss@wssd.org

Instead of delivering SPAM messages to your Inbox, the messages are now being held in a special Quarantine. Once a day at 7 a.m. a digest message is sent showing a list of your new e-mail messages that have arrived from outside of the District that appears to be spam. The report only includes messages added to the Quarantine since the last report was generated. A message placed in the Quarantine will remain there for 2 weeks and then is automatically deleted by the system.

**\*\*\*When using the settings within the digest you may be prompted with a Security Alert. Always click on 'YES' to proceed, when using ProofPoint. \*\*\***

## Things you are able to do within your End User Digest

### **If the messages within the Digest are Spam**

- Again, you do NOT have to do anything if the message is SPAM. The message will be deleted automatically by the system after 2 weeks.
- Open the Digest and review who the message is from and the subject. If all of the messages are spam, simply delete the Digest e-mail message.

### **If the messages within the Digest are NOT Spam**

There are three

- **Release:** Moves the message from Quarantine and moves it to your Inbox. This link allows you to receive the message in your Inbox so you can review the contents of the message.
- **Safelist:** This link does two things. It releases the message to your Inbox and it also adds the e-mail address of the sender to your personal Safe Senders list. Future messages from this sender will not be sent to the Quarantine.
- **Not Spam:** This link allows you to report to ProofPoint directly any message that you believe is not spam.

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